

FIG. 1

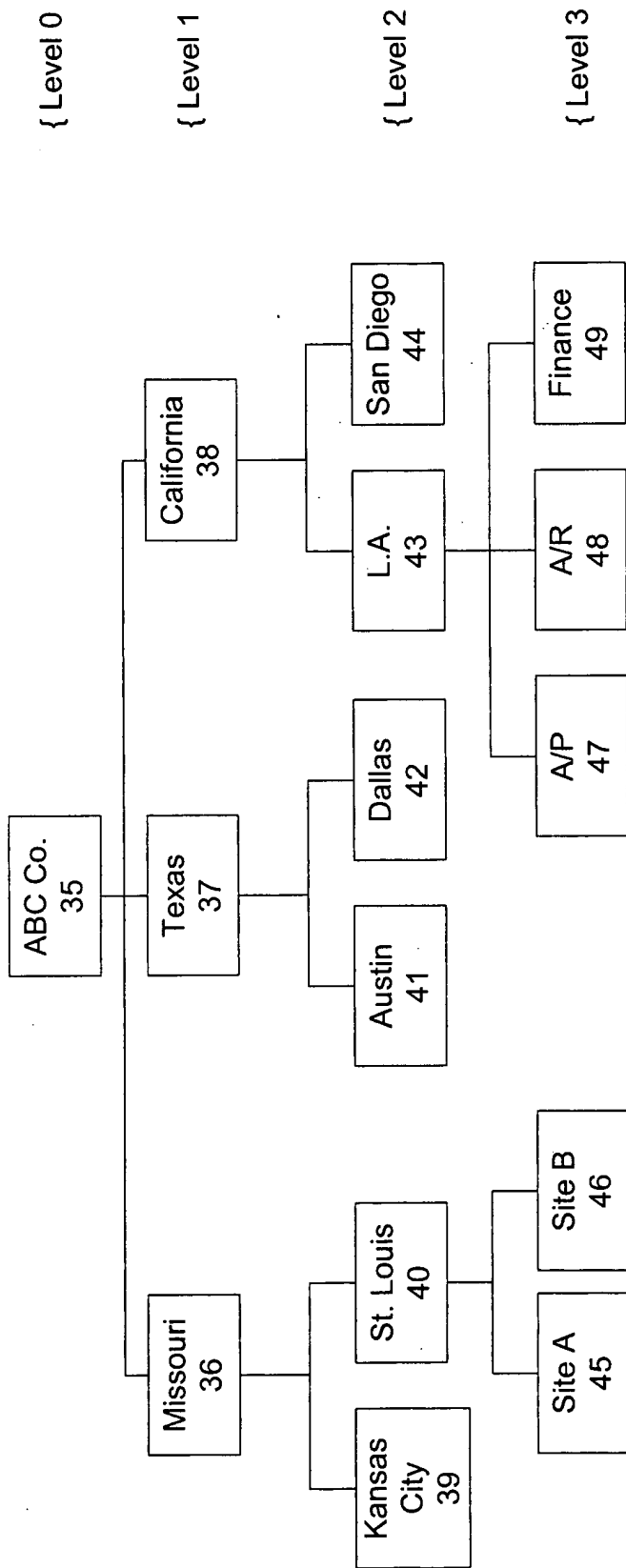




FIG. 2


Billing Analysis

Electronic Billing Analysis Tool
151
152
53

Home
Reports
Administration



**Welcome to**  
**eBAT**  
 Catherine Harris -  
 LA County

You last logged in on Nov 21, 2001.

**LA County Messages**

- No Messages

**eBAT System Message**

- No Messages

**Messages for Catherine Harris**

- No Messages

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HELP
LOGOUT

Fig 3

10030558.010802

70038658.010802

SBC Billing Analysis

Administration

Home Reports Administration

Users Hierarchy Password

Change Password 61  
Change your password used to log in.

User Administration 62  
Add and maintain users, establish passwords and set access permissions.

Hierarchy Administration 63  
Maintain views, additions, changes or deletions to Hierarchy information.

Terms and Conditions 64

Understanding Your Bill 65

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[Privacy Policy](#) [HELP](#) [LOGOUT](#)

60

Fig. 4

550
Billing Analysis

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Hierarchy Administration

51 Home
52 Reports
53 Administration

---

Users
Hierarchy
Password

---

The hierarchy was last checked out by ch1837 (Catherine Harris) on 77  
November 21, 2001 at 2:34 PM.

Hierarchy for County of Los Angeles

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CHECK-OUT HIERARCHY 78

FIND HIERARCHY

FIND STATION

- Select Hierarchy name to continue drilling into hierarchy.

- You must check-out hierarchy before making changes.

Hierarchy - Description	Actions
73 F000001 - COUNTY OF LOS ANGELES 74	view details   view stations 75 76

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HELP
LOGOUT

10033558.010802

Fig. 5

**SBC** Billing Analysis

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**Hierarchy Administration** Home <sup>51</sup> Reports <sup>52</sup> Administration <sup>53</sup>

Users  Hierarchy  Password

The hierarchy was last checked out by ch1837 (Catherine Harris) on November 23, 2001 at 6:04 PM. <sup>77</sup>

Hierarchy for County of Los Angeles

<sup>68</sup>  <sup>66</sup>  <sup>69</sup>  <sup>67</sup>  <sup>78</sup>

- Select Hierarchy name to continue drilling into hierarchy.  
- You must check-out hierarchy before making changes.

Hierarchy - Description	Actions
FO00001 - COUNTY OF LOS ANGELES <sup>74</sup>	<sup>75</sup> view details   view stations <sup>76</sup>
00000 - DUMMY COUNT RECORD	view details   view stations
FO14868 - SC-COMPTON/COLLECTIONS CHARGE2	view details   view stations
FO15681 - LASD-SHERIFF DEPT	view details   view stations
FO19050 - HUMAN RELATIONS COMMISSION	view details   view stations
FO19350 - REGIONAL PLANNING COMMISSION	view details   view stations
FO20600 - HEALTH SERVICES-JUVENILE COURT	view details   view stations
FO24336 - DHS-INGLEWOOD HLTH DIST.	view details   view stations
FO24366 - PUBLHLTH-WEST HEALTH DIST.	view details   view stations
FO24760 - PUBLHLTH-EAST HEALTH DIST.	view details   view stations

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Fig. 6

10036658-010802

**SBC** Billing Analysis

**Hierarchy Administration**

Home Reports Administration

Users Hierarchy Password

The hierarchy was last checked out by ch1837 (Catherine Harris) on November 23, 2001 at 6:07 PM.

Hierarchy for County of Los Angeles

68 66 69 67 CHECK-OUT HIERARCHY 78

FIND HIERARCHY FIND STATION Find Hierarchy

Select Hierarchy name to continue drilling into hierarchy.  
You must check-out hierarchy before making changes.

Hierarchy - Description	Actions
FO00001 - COUNTY OF LOS ANGELES	view details   view stations
FO15681 - LASD-SHERIFF DEPT	view details   view stations
FO15702 - LASD-LASD-EXECUTIVE OFFICE	view details   view stations
FO15703 - LASD-ADMINISTRATIVE DIVISION	view details   view stations
FO15710 - LASD-FIELD OPERATIONS III	view details   view stations
FO15715 - LASD-OFFICE OF THE SHERIFF	view details   view stations
FO15716 - LASD-OFFICE OF THE U/SHERIFF	view details   view stations
FO15717 - LASD-OFFICE OF THE A/SHERIFF	view details   view stations
FO15718 - LASD-RISK MANAGEMENT BUREAU	view details   view stations

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Fig. 7

70038553-010802

SDG Billing Analysis

User Administration

Home Reports Administration

Users Hierarchy Password

CHECK-OUT HIERARCHY ~78

Detail for Hierarchy: FO00001 (COUNTY OF LOS ANGELES)

Last Updated By gr1291 On Nov 15, 2001

101 \*Hierarchy Name: FO00001

102 \*Hierarchy Description: COUNTY OF LOS ANGELES

103 \*Parent Hierarchy: Root

\*Required fields.

BACK

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HELP LOGOUT

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Fig 8

10038558-010802



51
52
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## Hierarchy Administration

Home
Reports
Administration

Users
Hierarchy
Password

**Station Numbers for F000001 (COUNTY OF LOS ANGELES)**

CHECK-OUT SEARCH 78

- Select Station number to view details.
- You must check-out hierarchy before making changes.

FIND STATION

Station Number	Identifier 1	Identifier 2	Actions
1111111111111	123456789012345678901234567AAA		view detail 115
1122334455667			view detail
1212122121	12112	12112	view detail
1234567111111			view detail
1234567897777	1221	1212	view detail
2136804457484			view detail
3142356216			view detail
3232219768423		ADMINISTRATION/FAX	view detail
3232220343493		PRIV LN-ALLOW	view detail
		INTERNATIONAL CL	view detail
66665555			view detail
8883335555555	hereismytest		view detail

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10038558-010802

Fig 9

SSC Billing Analysis

**Hierarchy Administration**

Home Reports Administration

Users Hierarchy Password

Hierarchy for County of Los Angeles

CLICK-IN HIERARCHY

Hierarchy is now checked out. Please check-in hierarchy when finished

68 66 69 67 77

FIND HIERARCHY FIND STATION

- Select Hierarchy name to continue drilling into hierarchy.  
 - Check box(es) next to Hierarchy(s) and then select action to perform.

Hierarchy - Description	Actions
FO00001 - COUNTY OF LOS ANGELES 74	add   edit   view stations   move   delete 126

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HELP LOGOUT

122 123 124

Fig. 10

20030508-010802

1003858-010802

Hierarchy for County of Los Angeles

68 66 69 67 121

FUND HIERARCHY FUND STATION

123 72 124

133 131 74 132 122 125 126 130

Select Hierarchy name to continue drilling into hierarchy.  
Check box(es) next to Hierarchy(s) and then select action to perform.

Hierarchy - Description	Actions
FO00001 - COUNTY OF LOS ANGELES	add   edit   view stations   move   delete
<input type="checkbox"/> 00000 - DUMMY COUNT RECORD	add   edit   view stations   move   delete
<input type="checkbox"/> FO14868 - SC-COMPTON/COLLECTIONS CHARGE2	add   edit   view stations   move   delete
<input type="checkbox"/> FO15681 - LASD-SHERIFF DEPT	add   edit   view stations   move   delete
<input type="checkbox"/> FO19050 - HUMAN RELATIONS COMMISSION	add   edit   view stations   move   delete
<input type="checkbox"/> FO19350 - REGIONAL PLANNING COMMISSION	add   edit   view stations   move   delete
<input type="checkbox"/> FO19975 - OFFICE OF MANAGED CARE	add   edit   view stations   move   delete
<input type="checkbox"/> FO24336 - OHS-INGLEWOOD HLTH DIST.	add   edit   view stations   move   delete
<input type="checkbox"/> FO24366 - PUBHLTH-WEST HEALTH DIST.	add   edit   view stations   move   delete
<input type="checkbox"/> FO25760 - PUBHLTH-CCS/CHDP	add   edit   view stations   move   delete
<input type="checkbox"/> FO28300 - MUSEUM OF NATURAL HISTORY	add   edit   view stations   move   delete
<input type="checkbox"/> FO28350 - MUSIC CENTER OPERATIONS	add   edit   view stations   move   delete
<input type="checkbox"/> FO28357 - PETERSON AUTOMOTIVE MUSEUM	add   edit   view stations   move   delete
<input type="checkbox"/> FO29129 - SUPCT-COUNTY COURTHOUSE	add   edit   view stations   move   delete
<input type="checkbox"/> FO29163 - SUPCT-CRIMINAL COURTS BUILDING	add   edit   view stations   move   delete
<input type="checkbox"/> FO29341 - SUPCT-SOUTHBAY COURTHOUSE	add   edit   view stations   move   delete
<input type="checkbox"/> FO29410 - SC-PALMDALE COURT	add   edit   view stations   move   delete
<input type="checkbox"/> FO41059 - BOS-CABLE-TV FRANCHISE	add   edit   view stations   move   delete

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Fig 11

10033853-010802

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386 User Administration

Home Reports Administration

Users Hierarchy Password

CHECK IN HIERARCHY 121

150

Detail for Hierarchy: F015681 (LASD-SHERIFF DEPT)

Last Updated By pk5924 On Oct 10, 2001

\*Hierarchy Name: F015681 141

\*Hierarchy Description: LASD-SHERIFF DEPT

\*Parent Hierarchy: F000001 - (COUNTY OF LOS ANGELES) 142

\*Required fields.

143 151 152

SAVE HIERARCHY MOVE HIERARCHY DELETE HIERARCHY CANCEL

144 145

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HELP LOGOUT

Fig. 13

10038658-010802

SPC Billing Analysis

**Hierarchy Administration** 51 52 53

Home Reports Administration

Users Hierarchy Password

You have selected elements/stations to move. [CANCEL MOVE](#)

Hierarchy Destination Name:  161 [MOVE HIERARCHY](#) 160

**Hierarchy for County of Los Angeles** [CHECK-ON HIERARCHY](#) 121


- Select Hierarchy name to continue drilling into hierarchy.

Hierarchy - Description	Actions
P000001 - COUNTY OF LOS ANGELES	destination


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[Privacy Policy](#) [HELP](#) [LOGOUT](#)

Fig. 14

10033655-010802


Billing Analysis

---


Standard Reports

51

52

53

Name
Reports
Administration

---

Standard
ISD

---

[CLA Departmental Chargeback Report](#)  
[Monthly Charges Report](#)  
[Directory Assistance Report](#)  
[Service Charges Report](#)  
[Total Usage Report](#)  
[Adds and Changes Report](#)  
[Other Charges Report](#)  
[Taxes and Surcharges Report](#)  
[Payments, Credits and Adjustments Report](#)  
[Customer UserID Profile Report](#)  
[Station Numbers With No Usage Report](#)  
[Unassociated Station Numbers Report](#)

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HELP
LOGOUT

170

Fig. 15

20030613.010002



**Bill At A Glance**  
**Summary Report**  
 1000000 - Company Root

180

181	182	183	184	185
Report Column	Hide	Sorting	Filtering	Filter Value
Monthly Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Total Usage	<input type="checkbox"/>	None	<input type="checkbox"/>	
188 Adds and Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Other Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	
186 Taxes and Surcharges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Enterprise Network Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	
Payments Credits and Adjustments	<input type="checkbox"/>	None	<input type="checkbox"/>	
Total Charges	<input type="checkbox"/>	None	<input type="checkbox"/>	

190 191 192  
 APPLY CUSTOMIZATION CLEAR VALUES CANCEL

Fig. 16







51 520 Billing Analysis

Home Reports Administration

Company Root (10000)

Report Date: October 2, 2001

Monthly Service Charges  
Summary Report

10000 - Company Root

Unit	Hierarchy Name	Total Charges
Aug 2000	Company Root (STN) - 224	\$0.00
Aug 2000	Accounting Dept - 225	\$16.76
Aug 2000	Billing Dept - 226	\$422.47
Aug 2000	HR Dept - 227	\$38.46
Aug 2000	IT Dept - 228	\$350.50
Aug 2000	Legal Dept - 229	\$191.62
Aug 2000	Marketing Dept - 230	\$100.56
Total:		\$1,120.37

Your  
Total

Fig 18

51

Home

Reports

Administration

53

240

Company Root (10000)> IT Dept: (14000)> Desktop Services (14100) Report Date: October 2, 2001 231

241

Monthly Service Detail  
Report

14100 - Desktop Services (STN)

Page 1 of 2

Bill Month Bill Day

Aug 2000

Station Number: 310-547-0282

Service Address: 26607 S WESTERN AV LOMITA, CA 91743

Provider	Description	USOC	Activity Date	Rate	Quantity	Charge
PB	Measured Rate Business Svc With Toll Restriction	1MBTS	03-13-00	\$9.80	1.0	\$9.80
PB	Multi-Line Business No Inter Exchange Carrier Charge	9PCC4		\$0.00	1.0	\$0.00
PB	Access for Interstate Calling Multi-Line Business	9ZEU4	03-13-00	\$4.44	1.0	\$4.44
PB	Contracted Dates:	CDATE	05-16-00	\$0.00	1.0	\$0.00
PB	900/976 Blocking	CL1	03-13-00	\$0.00	1.0	\$0.00
PB	Tel. Number Complete Blocking	CMMBK	03-13-00	\$0.00	1.0	\$0.00
PB	Your Listing Is Not Published	NPU	03-13-00	\$0.28	1.0	\$0.28
PB	Number Portability Svc Charge	NSR	03-13-00	\$0.34	1.0	\$0.34
PB	Contract - Usage Discount Rate	RTM	05-16-00	\$0.00	1.0	\$0.00
PB	Toll Blocking	TRS	03-13-00	\$1.90	1.0	\$1.90
Subtotal:						\$16.76

Station Number: 310-547-0597

Service Address: 26607 S WESTERN AV LOMITA, CA

Provider	Description	USOC	Activity Date	Rate	Quantity	Charge
PB	Measured Rate Business Svc With Toll Restriction	1MBTS	03-13-00	\$9.80	1.0	\$9.80
PB	Multi-Line Business No Inter Exchange Carrier Charge	9PCC4		\$0.00	1.0	\$0.00
PB	Access for Interstate Calling Multi-Line Business	9ZEU4	03-13-00	\$4.44	1.0	\$4.44

242

Fig. 19



August - Summary Only  
No Hierarchy

ANHEUSER BUSCH  
NADAMILLER  
SUITE 1300  
ONE BUSCH PLACE  
SAINT LOUIS, MO 63118-1300

Page 2 of 2  
Customer ID 0123456789  
Bill ID 000001  
Billing Date Dec 19, 2001

# Account Summary

		Monthly Charges <sup>254</sup>	Usage <sup>255</sup>	Other Charges and Credits <sup>256</sup>	Taxes and Surcharges <sup>257</sup>	Total <sup>258</sup>
Anheuser Busch <sup>251</sup>						
314 230-3000	SBC ASI <sup>252</sup>			7,892.50		7,892.50
314 230-4040	CINGULAR			1,127.50		1,127.50
314 231-5000	SWBELL LD			4,291.65		4,291.65
314 235-1234	SWBELL LD			3,289.00		3,289.00
314 235-1234	SWBELL TEL	50.00	350.00	1,000.00	140.00	1,540.00
314 235-1237	SWBELL LD			3,784.00		3,784.00
314 235-1237	SWBELL TEL	50.00	275.00	1,035.00	136.00	1,466.00
314 235-4800	SWBELL LD			3,344.00		3,344.00
314 235-4800	SWBELL TEL	50.00	200.00	1,125.00	137.50	1,512.50
314 235-5000	SWBELL TEL	50.00	800.00	1,480.00	230.00	2,530.00
314 235-5478	SWBELL LD			484.00		484.00
314 235-5478	SWBELL TEL	50.00	80.00	1,075.00	120.50	1,325.50
314 235-5479	SWBELL LD			4,455.00		4,455.00
314 235-5479	SWBELL TEL	50.00	250.00	1,000.00	130.00	1,430.00
314 878-7273	SWBELL LD			594.00		594.00
314 878-7273	SWBELL TEL	50.00	150.00	1,075.00	127.50	1,402.50
314 878-8799	SWBELL LD			528.00		528.00
314 878-8799	SWBELL TEL	50.00	300.00	1,035.00	138.50	1,523.50
314 889-5621	SWBELL LD			1,199.00		1,199.00
314 889-5621	SWBELL TEL	50.00	850.00	1,335.00	223.50	2,458.50
925 244-4250	MCI			2,821.50		2,821.50
925 244-4250	PAC BELL	50.00	400.00	1,020.00	147.00	1,617.00
925 244-5050	MCI			2,805.00		2,805.00
925 244-5050	PAC BELL	50.00	300.00	1,075.00	142.50	1,567.50
925 244-7100	MCI			4,933.50		4,933.50
925 244-7100	PAC BELL	50.00	250.00	1,035.00	133.50	1,468.50
925 277-4000	MCI			4,427.50		4,427.50
925 277-4000	PAC BELL	50.00	200.00	1,000.00	125.00	1,375.00
925 277-4025	MCI			3,382.50		3,382.50
925 277-4025	PAC BELL	50.00	300.00	1,000.00	135.00	1,485.00
925 277-5000	MCI			4,757.50		4,757.50
925 277-5000	PAC BELL	50.00	435.00	1,125.00	161.00	1,771.00
925 866-6000	MCI			4,966.50		4,966.50
925 866-6000	PAC BELL	50.00	575.00	1,000.00	162.50	1,787.50
925 867-3002	MCI			3,360.50		3,360.50
925 867-3002	PAC BELL	50.00	225.00	1,045.00	132.00	1,452.00
925 867-5478	MCI			3,162.50		3,162.50
925 867-5478	PAC BELL	50.00	100.00	1,000.00	115.00	1,265.00
925 867-6250	MCI			4,097.50		4,097.50
925 867-6250	PAC BELL	50.00	80.00	1,025.00	115.50	1,270.50
9999999999999999	SWBELL IS			1,276.00		1,276.00
9999999999999999	SWBELL TEL	500.00	53,200.00	5,900.00	5,960.00	65,560.00
Totals for Anheuser Busch		1,480.00	59,320.00	97,334.15	8,712.50	166,816.65

Fig. 20



August - Summary Only  
With Hierarchy

ANHEUSER BUSCH  
NADA MILLER  
SUITE 1300  
ONE BUSCH PLACE  
SAINT LOUIS, MO 63118-1300

Page 2 of 3  
Customer ID 0123456789  
Bill ID 000001  
Billing Date Dec 19, 2001

# Account Summary

	<sup>261</sup> Hierarchy Total	<sup>254</sup> Monthly Charges	<sup>255</sup> Lease	<sup>256</sup> Other Charges and Credits	<sup>257</sup> Taxes and Surcharges	<sup>258</sup> Total
<sup>251</sup> Anheuser Busch						
<sup>262</sup> Missouri						
314 230-3000 SBC ASI	113,043.15			7,892.50		7,892.50
314 230-4040 CINCULAR				1,127.50		1,127.50
314 231-5000 SWBELL LD				4,291.65		4,291.65
314 235-5000 SWBELL TEL		50.00	800.00	1,450.00	230.00	2,530.00
99999999999999999999 SWBELL IS				1,276.00		1,276.00
99999999999999999999 SWBELL TEL		500.00	53,200.00	5,900.00	5,960.00	65,560.00
<sup>264</sup> St. Louis	30,365.50					
Brewing	25,509.00					
Specialty Beers	17,803.50					
Crow	10,109.00					
314 235-1234 SWBELL LD				3,289.00		3,289.00
314 235-1234 SWBELL TEL		50.00	350.00	1,000.00	140.00	1,540.00
314 235-1237 SWBELL LD				3,784.00		3,784.00
314 235-1237 SWBELL TEL		50.00	275.00	1,035.00	136.00	1,496.00
Holder	7,694.50					
314 235-5478 SWBELL LD				484.00		484.00
314 235-5478 SWBELL TEL		50.00	80.00	1,075.00	120.50	1,325.50
314 235-5479 SWBELL LD				4,455.00		4,455.00
314 235-5479 SWBELL TEL		50.00	250.00	1,000.00	130.00	1,430.00
Regular Beer	7,705.50					
Schwarz	4,048.00					
314 878-7273 SWBELL LD				594.00		594.00
314 878-7273 SWBELL TEL		50.00	150.00	1,075.00	127.50	1,402.50
314 878-8799 SWBELL LD				528.00		528.00
314 878-8799 SWBELL TEL		50.00	300.00	1,035.00	138.50	1,523.50
Wasser	3,657.50					
314 889-5621 SWBELL LD				1,199.00		1,199.00
314 889-5621 SWBELL TEL		50.00	850.00	1,335.00	223.50	2,458.50
Distribution	4,856.50					
314 235-4500 SWBELL LD				3,344.00		3,344.00
314 235-4500 SWBELL TEL		50.00	200.00	1,125.00	137.50	1,512.50
California	53,773.50					
San Ramon	53,773.50					
925 867-3002 MCI				3,360.50		3,360.50
925 867-3002 PAC BELL		50.00	225.00	1,045.00	132.00	1,452.00
Brewing	42,207.00					
Specialty Beers	16,324.00					
925 277-5000 MCI				4,757.50		4,757.50
925 277-5000 PAC BELL		50.00	435.00	1,125.00	161.00	1,771.00
Kemp	9,795.50					
925 867-5478 MCI				3,162.50		3,162.50
925 867-5478 PAC BELL		50.00	100.00	1,000.00	115.00	1,265.00
925 867-6250 MCI				4,097.50		4,097.50
925 867-6250 PAC BELL		50.00	80.00	1,025.00	115.50	1,270.50
Regular Beer	25,883.00					
Lucier	10,670.00					
925 277-4000 MCI				4,427.50		4,427.50
925 277-4000 PAC BELL		50.00	200.00	1,000.00	125.00	1,375.00
925 277-4025 MCI				3,382.50		3,382.50
925 277-4025 PAC BELL		50.00	300.00	1,000.00	135.00	1,485.00
Townzen	15,213.00					
925 244-4250 MCI				2,821.50		2,821.50
925 244-4250 PAC BELL		50.00	400.00	1,020.00	147.00	1,617.00
925 244-5050 MCI				2,805.00		2,805.00
925 244-5050 PAC BELL		50.00	300.00	1,075.00	142.50	1,567.50

Fig. 21